

Benefit Information at Your Fingertips

Getting Your Evidence of Coverage/ Certificate of Insurance Online is Easy

Because of Anthem Blue Cross' expanded online capabilities, you now have the ability to easily access your health care benefit information through *MyAnthem*™ on the Anthem Blue Cross website, anthem.com/ca. This includes the capability to view, save electronically and print a copy of your Evidence of Coverage (EOC)/Certificate of Insurance (Certificate). Your EOC/Certificate is a summary of your health benefits contract and what is covered under your plan.

If you have already registered for *MyAnthem*, you're able to view your EOC/Certificate through this secure portal. If you haven't already registered for *MyAnthem*, the process is quick and easy. Make sure you have your Anthem Blue Cross member ID card available when registering.

Registration Steps

- Go to anthem.com/ca and click on *Members*.
- Select *Login* to access this secure site.
- Next, choose *Register Now*.
- After completing the registration process, any member over 18 may create a unique user ID and password. Members of family policies may restrict the viewing of their information by other family members on their policy by clicking the *Restricted View* option.
- Once the unique user ID has been accepted, you may use *MyAnthem*.

Accessing Your EOC/Certificate from MyAnthem

Now that you have logged into *MyAnthem*, just click on *View Certificate Booklets* under the Tools & Information section.

Online Advantages

Why shuffle through a hard copy EOC/Certificate when you can take advantage of:

- **Simple Navigation.** Quickly and easily view benefit documents.
- **Around-the-Clock Access.** View documents 24/7.
- **Added Convenience.** Search for a specific benefit within the document, then print the unique page(s). Or, save the document to your personal computer and print the page(s) or the entire booklet. You can also find a document for each product you are enrolled in (e.g., medical, dental, life).
- **Up-to-Date Benefit Details.** The benefit materials are current. You must request prior benefits from your employer.
- **Customized Access.** You have exclusive access to your own benefit documents.
- **Unalterable Format.** Documents are in Adobe pdf format, preventing inadvertent deletions of important benefit information. If your computer doesn't have Adobe Reader software, you can download it for free at adobe.com/products/acrobat/readstep2.html.

Hard Copies

If needed, you can request a hard copy EOC/Certificate from your employer.



Check Out the Other Online Features in MyAnthem

MyAnthem is a secure, individually tailored site that helps you access your health plan services online. You can:

- Find a doctor or hospital
- Order a new ID card
- Check on claim status
- Change your address
- See if your medication is in the Anthem Blue Cross Formulary
- And much more

You're in Control with Healthcare by Subimo's Decision-support Tools

When it comes to making choices about your medical care, knowledge is power. And the decision-support tools you'll find in *MyAnthem* at anthem.com/ca can help you feel confident about the medical choices you make. Healthcare Advisor®, Treatment Cost Advisor™ and PharmaAdvisor™ are brought to you by Subimo, a third-party vendor.

Anthem Blue Cross - MyProvider

Find a doctor, hospital, pharmacy or other health care provider in the online directory. Search by name, gender, language spoken or within a specific city or ZIP code. You can get directions to an office or find information when you want to change your primary care physician.

Healthy Lifestyles Powered by WebMD®

This online resource offers information personalized to your interests to help you understand your health issues, reach your health goals and make the right health care decisions.

Tools that are available include:

- **Healthwise® Complete Health Encyclopedia.** Search a database of more than 30,000 health reference books and publications.
- **Condition Centers®.** Visit one of our Condition Centers to get useful information about more than 35 health conditions and to learn what they can do to improve your health and quality of life.
- **MyHealth Record.** Store and organize health records for you and your family.
- **MyHealth Assessment.** Take a personal health assessment and track your health progress with easy-to-use charts.
- **LEAP®.** Receive a fitness level estimate, guidance and modified activity plans and personalized feedback designed to motivate. The Lifetime Exercise Adherence Program – an online fitness management tool created by an Olympic coach, measures and manages your fitness under the guidance of health and fitness professionals.

Find it all fast at: anthem.com/ca

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